# **Annual Report** 2023-2024

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# Vision රු Mission

### Vision

Through our three pillars of 'care, commitment, and comfort' our vision is to enrich the lives of seniors looking for more attentive care.

#### Mission

Guided by purpose rather than profit, we're dedicated to ensuring our residents receive highly attentive care, kindness, compassion and respect, so they can live a more comfortable and fulfilled life. That's our commitment.



## AGM Agenda



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### Trust Board Chair Report

In the last financial year the financial position of the Trust has continued to improve. As you will see from the financial reports, Shalom Court is trading profitably and is paying rental to the Trust of \$120,000 a year including GST. The Trusts investments in mortgages and term deposits have also added significant income to the Trust.

All of the cottages have now been renovated and are let which is producing a substantial income. We also have an arrangement to lease the lower lounge for two weeks a month to an organisation which trains overseas nurses which adds further to the income.

With the comfort of this additional income, the Trustees have agreed to undertake further maintenance to the buildings including the replacement of the remaining roofing required to the cottages. I would like to thank George Erdos for his management of these building related activities.

The Trustees are also pleased to be in a position to pay Shalom Court the subsidies of Jewish residents who are not in a position to contribute. No Jewish person should be denied the opportunity to enjoy the benefits of being at Shalom Court because they are not financially able to pay the subsidies.

The Trustees would like to thank Esther, Roberta, Marlene and their teams for all the hard work they have done in creating a wonderful living and caring environment and a profitable business.

I would also like to thank my co-trustees, Anna Nathan and Matthew Ross for their wise counsel and being prepared to step up and do whatever needs to be done.

Jack Porus

#### Auckland Jewish Aged Home Trust Board



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01. Jack Porus 02. Anna Nathan 03. Matthew Ross

#### Shalom Court Chair Report

Welcome to all FOSCA members to the AGM report for 2024 by your Chair of the Governing Board. The year has flown by, and since our last AGM, a lot has taken place at Shalom Court which you will have seen regularly from the quarterly newsletters that are sent out.

You will have enjoyed the many photos of the activities, birthdays and events, including the recent Grandparent afternoon, where we all enjoyed Mr Whippy and the children and adults intermingling from both staff and residents, was a wonderful day. We celebrated it on Matiriki and would like to make this an annual event due to its great success.

Recently, we celebrated Hilda Gosling's 103 rd birthday! That is quite a milestone, and not far behind are Sybil Cornell at 101 this year, and Betty Adams who will also be turning 101 in September. Many other wonderful birthdays have been enjoyed, and Raoul and Ruthie Ketko enjoyed their 63rd wedding anniversary at Shalom Court. Mazel Tov to all. As a first, I believe, at Shalom Court, we had a briss in the lower lounge. Resident Charlotte Maram's great grandson Spenser (photo will be in the next newsletter) had his briss and Mazel Tov to her on this special occasion. We can happily say that Shalom Court is completely full and all 26 beds in use. Our name in the wider community is first class, and we are proud that we attract such interesting people along with their great families. Over the years I've met such lovely people and the care many family members give their spouses and parents, is heart warming.

As a first, I believe, at Shalom Court, we had a briss in the lower lounge. Resident Charlotte Maram's great grandson Spenser (photo will be in the next newsletter) had his briss and Mazel Tov to her on this special occasion. We can happily say that Shalom Court is completely full and all 26 beds in use. Our name in the wider community is first class, and we are proud that we attract such interesting people along with their great families. Over the years I've met such lovely people and the care many family members give their spouses and parents, is heart warming. The cottages on the lower part of our section have all been refurbished with a new roof on both sides and all the cottages are in full use, mainly by Indian nurses coming to NZ to find employment. It is a win win situation for us all, as they love the village atmosphere of those cottages, and we enjoy having them – some of whom do work for a short time at Shalom Court as part of their training. They mainly move on after a few weeks, finding work throughout the country, but it's a vibrant place. We have several permanent residents in the cottages, and each of those arrangements works very well.

Shalom Court continues to use HBH in their clinical role, supporting Marlene and Shalom Court in general with help and advice when necessary. This included our exemplary pass for our recent 3 yearly assessment where Jasper (from HBH) spent the two days at Shalom Court, ensuring that everything flowed. Marlene had done a tremendous amount to ensure we were as good as we could be and the compliments we received from the assessors were impressive. We are very lucky to have such a passionate and caring nurse manager in Marlene – she goes above and beyond, and we are thankful for her. Along side is Roberta, our General Manager who keeps us all in line, and her dedication and commitment to Shalom Court is first class. Along side these two are the fantastic staff – ranging from RN's, HCA's, physio (the wonderful Noah), admin, diversional therapist (Anna Jones) and of course, the incredible Rhoda. All in all a very strong team of caring women.

I am very proud of our new carpet which is being laid as you read this. It certainly gives a lift to our daily lives. I want to thank Anna Nathan who has for the past 3 ½ years (since I became Chair) donated the services of a florist to grace our two entrances. This has just recently changed to bigger arrangements (false flowers) which are truly beautiful and are changed regularly. Big kudos to Anna for this, as well as her expertise (along with her partner David Williams) in the new plaque arrangement in the entrance to Philipp House. These were sitting in a drawer, and now are up for all to see – past donors and special people who need to be honoured and shown off again.

It goes without saying that we wouldn't be in this wonderful position were it not for the huge backup of our Trust Board, led by Jack Porus, with Anna Nathan and Matt Ross. We held a strategic planning meeting a few months ago, and we are striving for our goals. A day care for the elderly is the next step and we are investigating this thoroughly.

My own Board, George Erdos, Adele Hirsh, Inge Kronquist, Judi Lubetzky, Deb Levy Bookman) and Roger Reynolds each contribute a huge amount and Shalom Court thrives with them in the background.

### Shalom Court Board





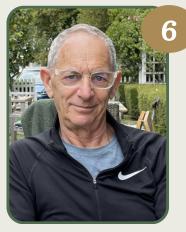
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01. Esther Haver
02. George Erdos
03. Inger Kronqvist
04. Judi Lubetzky
05. Adele Hirsh
06. Roger Reynolds
07. Deb Bookman





## Nurse Manager Report



#### **Marlene Marais**

It has been a bumper packed year since our last meeting. Here at Shalom Court, we never have a dull moment, and residents provide us with a spark for life in general. They are a fun group and seem to enjoy life to their maximum abilities. Our activities program has been reviewed and the residents who do participate are full of praise for our team's input. Our DT is now a registered diversional therapist this year which is a great asset to Shalom Court. We always value our volunteers and appreciate the dynamics they bring to our team and ensuring our Jewish residents are supported in their cultural beliefs and customs. We have continued our relationship with Lonsdale Education and maintained a high standard of training and leadership to the Competence Assessment Programme (CAP) students.

Our current staff continue their external training, and we have 3 staff members doing nursing training full
time. We also have 3 new staff members completing their level 4 training this year. This means our staff
have the highest qualification for HCA's and we are implementing best practise guidelines as recommended
by Health NZ. Achievements this year – we passed our certification audit with flying colours and received a
3-year accreditation. Well done! It takes a village to achieve these requirements. We have successfully integrated an electronic charting system (V-care), which elevated our documentation standards.

We have some new plans for the next half of 2024. We have started a cognitive stimulation therapy group as part of our continuous improvement plan. We have also started detailed planning regarding a day care centre for the elderly and plans to gain formal accreditation for our Eden alternative care model. We have been working on this for the last 2 years and now it will be immersed into the Shalom Court way of life.

I remain passionate about creating care environments that empower and encourage growth, meaning and connection for all, and leading our teams to provide sustainable and innovative care services.

# Highlights in 2023–2024

